## THE CORNERSTONE

THE NEWSLETTER OF FEDERAL RESERVE PLAZA

Dear Friends;

Happy New Year to all. It's been a busy year around Federal Reserve Plaza, and an exciting one for us in Property Management.

We were very pleased to announce our Leadership in Energy and Environmental Design for Existing Buildings (LEED-EB) Goldlevel certification this spring. This achievement is the culmination of our energy efficiency and sustainability measures over the past 10+ years, and the yearlong certification project involved every member of our team in one way or another.



Several lighting efficiency projects continued last year, as we converted to energy efficient LEDs in the loading dock and in the Café Six Hundred seating area. Due to measures like these, we received our second consecutive ENERGY STAR designation in 2010. Energy efficiency remains a high priority objective for 2011 as we implement additional building operating system improvements. In fact, most of the work in 2011 will relate to infrastructure enhancements, and will be mostly "behind the scenes."

Some of our 2010 projects, however, were more noticeable than our reduced kilowatt consumption levels! The construction of the Connolly Center has given us a new state of the art meeting space, and when used in conjunction with the New England Room and the Bridge, can easily accommodate large scale meetings. We also created another kind of "meeting space" with the striking redesign of the Atrium Café, which includes comfortable seating in an airy, informal atmosphere. Moving forward, the final piece of the 4th floor upgrade will be a 2011 renovation of the restrooms at the Harborside link.

Our recycling rate increased steadily throughout the year in 2010, in part through the introduction of single stream recycling, but mostly through your eagerness to recycle more and help the environment. Your continued participation is critical, and I hope you will join our "Green Circle Group" to share best practices on a building wide basis.

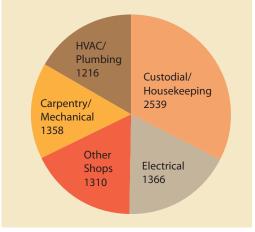
On behalf of the Property Management Department, we wish you all a happy and prosperous year ahead.

Land Lun -

Paul Gusmini Director of Facilities and Chief Engineer

### At your service . . .

In addition to their regular care and maintenance of the building our shop personnel responded to over 7,700 service requests.

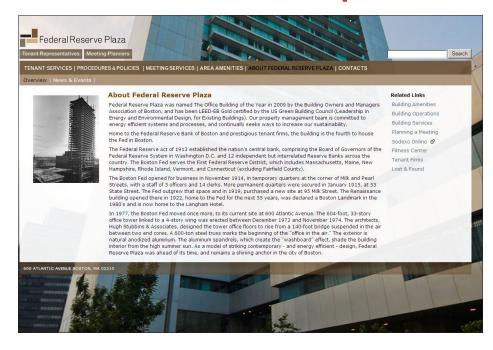


### New First VP for the Boston Fed



The Federal Reserve Bank of Boston has a new First Vice President: Kenneth C. Montgomery. Ken began his career with the NY Fed in 1983, most recently served as executive vice president and System chief technology officer of the Federal Reserve Information Technology (FRIT) organization. We are pleased to welcome him to Boston.

## www.federalreserveplaza.com



www.federalreserveplaza.com puts a wide variety of information at your fingertips. It's user-friendly and intuitive, with a one-click "e-Toolbox" for tenant representatives or for anyone planning a meeting. We've added photo galleries and a history of the building, as well as a **Cornerstone** archive and links to area amenities and services.

What information do you need today? Bank holidays? Menus? Lost and Found? Directions and nearby parking options? Have you seen the Emergency Training video? Want to join the Fitness Center, or find out about the softball league? You can find just about anything you need to know about our community at **www.federalreserveplaza.com**.

Being new to the building, I found the Building Services page very helpful in understanding specifically what each shop does, and what services are available. I like the easy online forms for service requests and work/contractor information.

David Gillon Wolf Greenfield PC When we moved in, the website made our transition easy – ID's, the Fitness Center, history of the building, the list of tenants – I've found answers to almost every question we've had. One great feature is the ability to place service requests directly from the site – and the response to online service requests has been immediate. Two thumbs up!

> Stacey Jolin ConnectEDU

About Federal Reserve Plaza A brief history of our distinctive and awardwinning building, as well as photos of our events and every edition of the **Cornerstone**.

We use the new website all the time! The menu is probably the most popular thing, but I always go to the website for my building questions. It's also great for other information like parking and directions, and quick links to the ICA and Boston's calendar of events. And it looks great – I love the new design!

Amanda Bulger Krokidas and Bluestein LLP

#### Quick Contacts on the Home Page

Easy access to key telephone numbers (with email links), including Tenant Services, the Fitness Center, Harborview Dining Room, and LEU Control Center.

TIES   ABOUT FEDERAL RESERVE PLAZA   CONTACTS			
ces Con	Service Requests 🗟	617.973.3255	
	Janice Kimsey 🗟 Tenant Liaison	617.973.3651	
nant Rep n needeo	Randi Cavanaugh 🚘 Client Services Manager	617.973.3243	:es
e conver u have a	Mark Waszkelewicz 🚘 Director of Tenant Leasing & Finance	617.973.3443	5
551. he servic	Ryan Goodwin 🗟 Catering Manager	617.973.3400	а
the Ser	Jenna LaBissoniere 🖻 Event Planner	617.973.3458	
	Fitness Center 🚖	617.973.3679	
	Harborview Dining Room	617.973.3596	
	Law Enforcement		
	Supervisors 🖻		
10	Parking Unit 🗟		
sually in th	LE Unit Control Center	617.973.3602	

#### Quick Links for Tenant Reps and Meeting Planners

An "e-Toolbox" takes you directly to the information you need.



#### **Building Operations**

Building access, IDs, Lost and Found, registering visitors - all the policies and procedures you may need to reference.

### issued ID, and are issued visitor badges granting access to their specific destination within the building; these badges should be visible at all times.

Business Hours, Off-Hours and Holiday Services Normal business hours are weekdays 8:00am – 5:00pm. Heating, ventilation, and air conditioning services (HVAC) are provided free of charge during those hours, and on Saturdays from 8:00am – 1:00pm. See Building

active identification (ID) badge is necessary for admittance for all staff. Visitors must provide a government-

Federal Reserve Plaza observes federal holidays  $\underline{N}_{i}$ , and HVAC services and service elevator staffing are not provided when the Federal Reserve Bank of Boston is closed. To arrange for these services off-hours or for holiday service, submit a Service Request.

#### Staff ID Badges

All building employees must obtain a photo ID badge prior to working on the premises. ID badges are provided by the Law Enforcement Unit (LEU), located on the Mezzanine in the Harborside building, weekdays 8:00am -9:00am and 3:00pm - 4:00pm; no appointment is necessary. When visiting the ID Unit, staff members must present a completed ID authorization form, executed by one of their firm's authorized signatories.

Staff members who have lost their ID badges must obtain a temporary building pass from the LEU officers in the Main Lobby or the Summer Street Lobby in order to enter the building.

Promptly report missing or lost identification badges to the LEU Control Center at 617.973.3602.

The new meeting services section is really impressive. There was nothing like that on the old site. It's a great showcase of the different spaces - and soon we'll be able to check room availability online, too - that will be great.

**Ruthanne Henry** Middleton & Company, Inc.

#### Meeting Room Pages

A showcase for our many beautiful meeting spaces - each page provides a photo, location map, set ups and capacity.

Meeting Rooms First Floor Morris Auditorium New England Economic Adventure

#### Third Floor

Audiovisual Lounde Audiovisual - 1 Audiovisual - 3 Audiovisual - 4

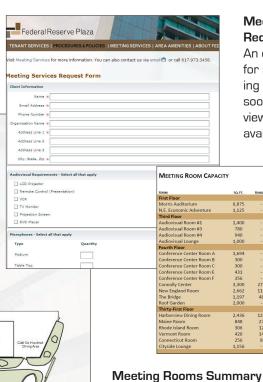
#### Fourth Floor

Connolly Center Conference Center A Conference Center B Conference Center C Conference Center E Conference Center F The Bridge New England Room Roof Garden

Thirty First Floor Harborview Dining Room

Maine Room





A one page summary of all meetings rooms, with their capacities and configurations, for easy meeting planning.

1,40

940 1,000

1,694 300 431 356 3,300 2,662



**Meeting Service** 

An easy online form

for requesting meet-

ing space. Coming

soon: a scheduler

availability online.

300 200 50 400 275 112 48

view to check room

**Request Form** 

# At Your Service

We've profiled all the tenant firms in our community, so in this edition we unveil a new Cornerstone feature and introduce you to some of the important folks who make our building the gem that it is.

## Monsters at your service at Federal Reserve Plaza?

You won't find Frankenstein at Federal Reserve Plaza, but we do have monsters. From their workshop area on B1, the "Monster Shop" crew manages all of the carpentry and mechanical needs of our 1 million square foot building. If you counted in football fields, that's more than 16 Gillette Stadiums.

Dave Murray supervises the team that includes John Bambury, Tom Donahue, Lloyd Farrar, Kenny Gordon, Bruce Smith and Jack Wilder. They hang priceless artwork; they also make custom picture frames. They build shelving, and design custom millwork. The window washing machinery? The currency destruction system? All in a day's work. The exercise equipment in the Fitness Center? The multiton doors that protect a storehouse of currency? No problem. A model volcano for a staff meeting? A replica of a tall ship? Over the years, they've done that too.

Dave says it's not just the skills his team possesses, but their attitude that makes them so important to maintaining our facility. "These are professional craftsmen, who excel at what they do. And we've been a team a long time. We know this building inside and out, and we take pride in keeping it top-rate."

The team's tenure is impressive: collectively they have 168 years of service, more than double the life expectancy of elephants. Lloyd is still the "new kid" after only 12 years. Dave was hired when Nixon was in the White House – it's 37 years on the job and counting, and most of the others are creeping up on him fast. Among the group, there are plenty of grandchildren (11 and 1 on the way), 3 teenagers, and 2 Harley Davidsons. They are diehard Pat's fans and artists, members of Red Sox Nation and musicians ("who thankfully sing only in the shower," says Dave).

Phi Nguyen, Nate Porter, and Trung Phung are the shop's current interns. The crew has a strong commitment to mentoring, and Dave will proudly point out a collection of "keepers" on the wall – pictures of some of their best interns, some who were hired into various Bank positions, and many who still drop by to visit.

This is quite a team – if you need it, they can provide it. And they do so with a pride and a concern for our building – and everyone in it - that shows every day, in everything they do.

Did you know...?

. . . that Smith & Wollensky has leased space at nearby Atlantic Wharf (formerly Russia Wharf) and their space will feature waterfront views and open air seating? The anchor tenant, Wellington Management, which has leased 19 of 23 tower floors, moves in this month, and Wilmington Trust Bank and Payette Associates are among the other incoming tenants. There will be 85 residential units, above an additional full

service restaurant, 2 quick service venues and a café. We may not see it all in time for

summer dining on the water, but they expect to be up and running in the third quarter.

#### CORNERSTONE

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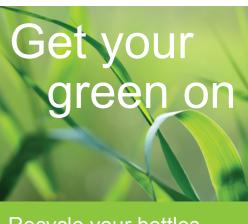
Conference Services Jenna LaBissoniere 617.973.3458

Catering Services Ryan Goodwin 617.973.3400

Main Lobby 617.973.3606

Law Enforcement Control Center 617.973.3602





Recycle your bottles, cans and paper.