

“Control Center.”



That's what you hear when you call the primary contact number for the Federal Reserve Law Enforcement Unit, and it's true. The LEU is the hub of our operations, and they maintain our safety and security every minute of every day, in ways both obvious and unseen. Sworn in as federal law enforcement officers (LEOs) in 2002 after instituting the extensive training and testing required by the Patriot Act, they staff posts; conduct internal and perimeter tours; verify identity; provide access control and contractor escort; inspect vehicles; take fingerprints; execute surveillance; and respond to calls, all while monitoring activity in the city and the region, liaising with other law enforcement and neighborhood organizations, and protecting armored vehicles filled with currency that arrive several times a day.

“We employ a layered approach to the security of the building, employees and visitors. It's like three concentric circles . . .”

Brian Donovan, AVP

There are approximately 70 law enforcement personnel across three shifts, including the chief of police, the deputy chief, 2 captains, 5 lieutenants, 7 sergeants, 10 corporals, and numerous officers. All incoming officers must successfully complete an extensive 6-week training course at the Federal Reserve's police academy in Atlanta, which is accredited by the Federal Law Enforcement Training Administration (FLETA), and they participate in an additional 4 weeks of field training here in Boston before they are sworn in. Every year, all officers participate in federally mandated training on topics such as physical control techniques, firearm safety, and the appropriate use of force, as well as more prosaic issues like legal updates and effective report writing. There is semi-annual firearm qualification (rifle and pistol), and all officers are CPR/first aid/AED certified.

Some officers also receive specialized training in executive protection, evasive driving, and counter-surveillance. Boston's training officers must pass their own rigorous qualifications, including 80 hours of specialized training annually. Several officers also study mixed martial arts.

“We employ a layered approach to the security of the building, employees and visitors. It's like three concentric circles,” says Assistant Vice President Brian Donovan, who manages the LEU. The outermost ring is intelligence. The LEU communicates continually with other law enforcement agencies. They share systems and data, including information from the National Crime Information Center (NCIC) and access to the vast network of Homeland Security cameras. They also take an active role in the South Station Abutters' Group,



Our pistol team excels in Reserve System competitions, and the Boston LEOs vie with each other in the annual Holiday Rifle Competition, with 25-30 shooters each year. Five of the six team members are shown here on the firing range.

continued on page 3

Back By Popular Demand: The Big Green Box



Energy Fair Savings Return November 1

On November 1st, Federal Reserve Plaza will host another Energy Fair, with deeply discounted lighting products for sale to all building employees on the 4th floor, beginning at 8am.

Through the Mass Save program, an ENERGY STAR-rated vendor will offer employees a range of energy-efficient indoor and outdoor bulbs and lamps at discounted prices, including a range of holiday lighting products.

The popular Big Green Box — \$100 worth of bulbs and lighting products for \$10 — has been customized especially for us for this event. There will be a large supply of top selling items such as the “tricklestrips” and torchieres, and new many new items have been added, including tiffany desk lamps and holiday lighting.

Representatives from Next Step Living, Inc. will also be on hand again to provide information about free home energy audits and money saving rebates offered by Mass Save. A free home energy assessment can result in hundreds of dollars of savings each year, and the program provides energy-efficient aerators, shower heads, programmable thermostats, and light bulbs to homeowners serviced by NStar or National Grid.



At the July Energy Fair more than 6,600 bulbs were purchased by employees, and the “Big Green Box” — \$100 worth of energy-efficient electrical items for \$10 — was a sell-out.



“Control Center” continued

working closely with local area law enforcement and select area businesses.

“The second ring of security is physical,” Donovan continues, referring to the barriers that secure our perimeter and our own extensive surveillance system, which includes close to 200 CCTV cameras throughout and around our facility. “And lastly, what people are most familiar with is the core of our approach - the pedestrian screening that takes



A small collection of the weapons confiscated by officers at lobby posts.

“We are here to ensure the safety of the people who work in and visit our building and you’ll find that every officer is dedicated to that goal every day.”

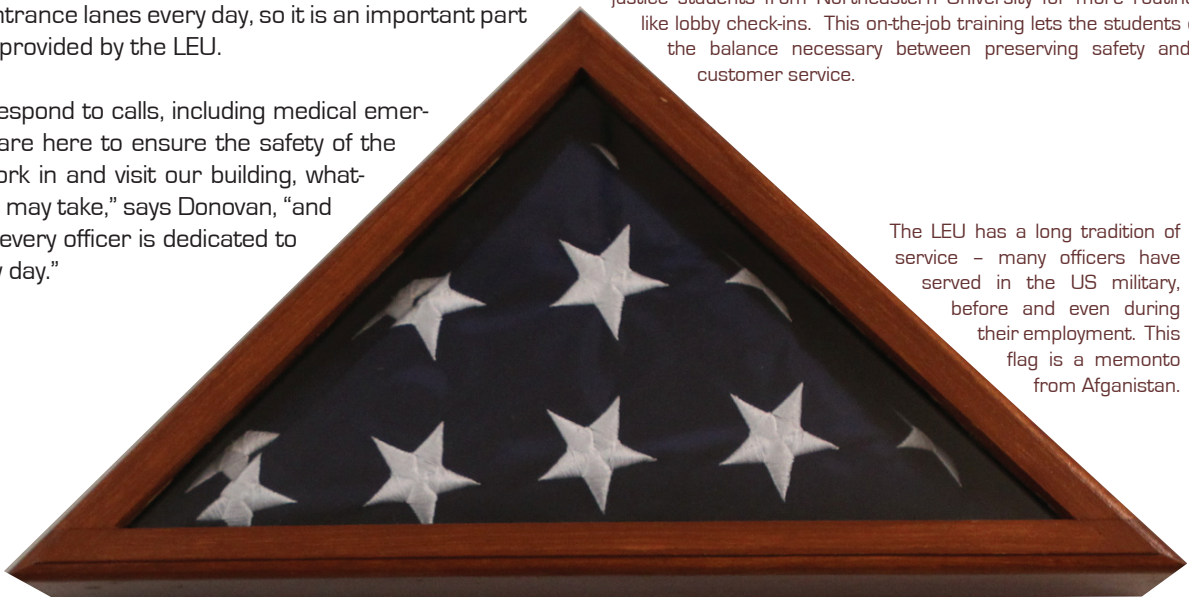
Brian Donovan, AVP

place at our entrances. I know it’s a challenge sometimes, but it’s a critical component to keeping everyone in this building safe. You’d be surprised at what we see, and the incidental weapons people carry that we have to confiscate.” Officers at lobby posts can see upwards of 1200 staff and visitors come through the entrance lanes every day, so it is an important part of the service provided by the LEU.

Officers also respond to calls, including medical emergencies. “We are here to ensure the safety of the people who work in and visit our building, whatever form that may take,” says Donovan, “and you’ll find that every officer is dedicated to that goal every day.”



This year, the LEU introduced the “white shirts” program, employing criminal justice students from Northeastern University for more routine positions like lobby check-ins. This on-the-job training lets the students experience the balance necessary between preserving safety and providing customer service.

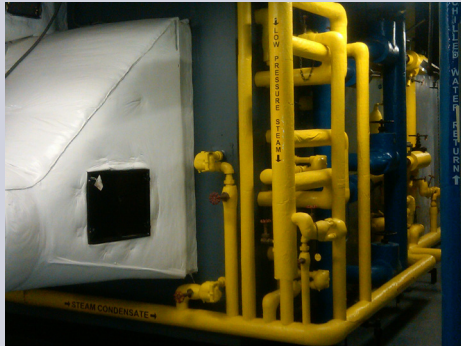


The LEU has a long tradition of service – many officers have served in the US military, before and even during their employment. This flag is a memento from Afghanistan.

At Your Service

COOL Dudes

Like the LEU, our heating, ventilation, and air conditioning (HVAC) shop is a 24/7 operation. The 12-member team covers three shifts, to provide a safe and comfortable environment. On each shift, the watch engineer monitors the performance of hundreds of tons of equipment from the basement to the roof, and staff members make a physical building tour, taking readings and inspecting critical systems. They oversee the operation of 27 main air handlers, 5 heat recovery chillers, 3 1200-ton water chillers, 5 emergency power generators (that supply enough electricity to light 400 homes) and 39 chilled water pumps with a combined output of 2,400 gals. per minute. How much water is that? If you want to get it through your garden hose, you'll be standing in your marigold bed for 6 hours.



The HVAC team is also responsible for a rigorous preventive maintenance program to ensure that systems run at peak efficiency, which has far reaching effects in energy reduction. Their efforts were a critical component in our achievement of LEED-EB Gold certification. The group also responds to an average of 1,150 service calls per year.

They range in age from – well let's say birthdays from the Truman to the Reagan administration. As in our other shops, they have a long collective tenure (with start dates from Nixon to Bush 43), totaling 225 years of service! We can't decide if they're hot stuff or cool dudes, but they're just the right temp for us.

CORNERSTONE

Editor

Janice Kimsey

Building Contacts

Service Requests
617.973.3255

Tenant Liaison,

Client Services
Janice Kimsey
617.973.3651

Conference Services

Jenna LaBissoniere
617.973.3458

Catering Services

Heather Cullen
617.973.3400

Main Lobby

617.973.3606

Law Enforcement

Control Center
617.973.3602

Be smart. Be safe.

On the street, a boosted GPS is worth about \$100. But the information it contains can cost you all of your valuables and your peace of mind. Experts warn: don't enter your home address in your GPS. Combined with a garage door opener, you've done everything but invite the bad guys in for lunch. Instead, use a nearby intersection, or better yet, enter the address of the closest police station as your "home" entry and code your real home address as "library" - or try "police station" in a kind of reverse psychology.

Home for the Holidays from Sodexo



Let Sodexo be your holiday helper and order your holiday sweets right here at work. Six flavors of pie, chocolate or carrot cake, cheesecakes, brownies, holiday cookies, teacakes and coffee cakes are all available by pre-order. Pick up an order form at the Atrium Cafe or Cafe Six Hundred, or at Sodexo-Online.

Thanksgiving orders

November 1 - 18

Pick up: November 22 - 23

Christmas orders

December 1 - 16

Pick up: December 20 - 22

sodexo

Making every day a better day



Printed on recycled paper.